

Your BlackBerry handheld gives you the ability to consolidate your personal and corporate email. Once you've signed up for a BlackBerry Email service plan, you may receive email from the following types of email accounts on your BlackBerry handheld:

- BlackBerry handheld email account (Example: [userid@nextel.blackberry.net](mailto:user1@nextel.blackberry.net))
  - No additional software is required.
  - One account per handheld may be set-up.
- ISP/POP3 capable email account(s) (Example: [j.doe@earthlink.com](mailto:j.doe@earthlink.com))
  - No additional software is required.
  - You may add up to 10 ISP email accounts on your BlackBerry handheld.
  - You must set-up a BlackBerry handheld email account before you can add ISP/POP3 email accounts.
  - See Nextel.com for a list of compatible ISP/POP3 email providers. ([http://www.nextel.com/services/nextelonline/ri\\_m2.shtml](http://www.nextel.com/services/nextelonline/ri_m2.shtml))
- Corporate/Enterprise email account. (Example: [j.doe@abccompany.com](mailto:j.doe@abccompany.com))
  - You will need a BlackBerry Enterprise Server to receive corporate email. Please contact your IT administrator for more information about the BlackBerry Enterprise Server or visit [www.nextel.com/en/solutions/blackberry/email.shtml](http://www.nextel.com/en/solutions/blackberry/email.shtml).
  - You may add one corporate email account per BlackBerry Enterprise Server license.

#### Setting up your BlackBerry handheld email account

The BlackBerry handheld email account ([userid@nextel.blackberry.net](mailto:user1@nextel.blackberry.net)) enables you to compose, send, read and reply to email from your handheld.

To create a BlackBerry handheld Email account, follow the steps below:

1. From your Internet browser go to <https://webclient.blackberry.net/WebMail/Window.jsp?site=nextel>.
2. Click **Create new account**.
3. Enter your PIN and IMEI.
 

**NOTE: To find your PIN and IMEI, navigate to the Options menu and select Status.**
4. Agree to the Legal Terms & Conditions.
5. Select a **User ID** (Example: jdoe).
6. Select a **Password** (Example: Nextel).
7. Select a **Secret Question**.
8. Enter answer to Secret Question.
9. Click **Submit**.
10. Review and Record your User ID and new handheld email address.
11. Click **Done**.

#### Setting up ISP/POP3 email account(s)

You have the option to **Add Account** or **Continue** to set-up the accounts later after you set-up your BlackBerry handheld email account (above).

If you select **Add Account**:

1. Enter your **ISP email account address** ([j.doe@earthlink.com](mailto:j.doe@earthlink.com)).
2. Enter your **User name** (j.doe).
3. Enter your **Password**.
 

**NOTE: This is the same password you enter to access your ISP account directly.**
4. Re-enter your **Password**.

5. Click **Submit**.
6. Your ISP email account has now been set-up. Check the box beside your email account and select **Done**.
7. Select an email address that you would like to use in the **From** field when replying to messages received from your BlackBerry handheld email account or your ISP email account.

You have completed the integration of your existing ISP or external email account(s) and can now enter the BlackBerry Internet Email Service.

If you select **Continue**, you will enter the BlackBerry Internet Email Service (BIES).

#### BlackBerry Internet Email Service (BIES)

The BIES supports BlackBerry handheld and ISP email accounts. After you add your email accounts, you will have access to your BlackBerry handheld and ISP email from your handheld or from the BIES website.

From the website, you can also download attachments, configure email filters to define which messages are sent to your handheld and create an auto-signature to be added to any email sent from your BlackBerry handheld.

If you also access corporate mail from your BlackBerry, you can designate whether a sent message is sent from your corporate email address or from the BIES email address.

#### BlackBerry Support

For more information, please refer to your BlackBerry User's Guide.

If you have questions or problems setting up your email accounts, please contact Customer Care at 1(800) 639-6111 (option #3, enter account # or Cellular #, option #3).