



Telecommunications Relay Service 800 Numbers Directory
Revised: 10/26/2007

Sprint National Relay (Interstate/International/Outbound)

1-800-877-8973 Voice/TTY/ASCII
1-877-826-2255 VCO (also on website: 1 TRS VCO-CALL)
1-800-435-8590 Spanish (*Spanish Translation available upon request*)
1-877-787-2660 Speech-to-Speech

www.sprintrelay.com Sprint Relay website
www.sprintip.com Internet Relay

Sprint Video Relay Service

- www.sprintrelay.tv for webcam/PC users
- sprintrelay.tv for videophone/TV users Video Relay Service
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

International (relay calls into U.S.A. from International destinations)

1-605-224-1837 Voice/TTY/VCO/ASCII/Spanish (*Spanish translation available upon request*)

Note: Calls originating from a foreign destination will need to dial U.S.A. access code.

Sprint TTY Operator Services

1-800-855-4000

Sprint Relay Customer Service (24 hrs, 7 days, 365 days a year)

1-800-676-3777 TTY/ASCII/Voice/VCO/Speech-to-Speech
1-800-676-4290 Spanish

Sprint TRS Customer Service
P.O. Box 29230
Shawnee Mission, KS 66201-9230
Fax: 1-877-877-3291

E-mail: Sprint.TRSCustServ@sprint.com

Alabama (Alabama Relay Service)

7-1-1

1-800-548-2546 TTY/HCO
1-800-548-2547 Voice
1-800-548-0259 VCO
1-800-877-8973 Telebraille
1-800-548-8317 Spanish
1-900-646-4323 900 Services

Internet Relay

www.sprintip.com

Video Relay Services:

- Internet: www.alabamavrs.com
- sprintrelay.tv for videophone/TV users
- ISDN 1-877-709-5776 (up to 384k)
- Voice: 866-410-5787

Customer Service:

1-800-676-3777 TTY/Voice

Alabama Relay Website:

www.alabamarelay.com

Evon J. Black Relay Program Manager, Sprint

2550 Acton Rd – Suite 220, Birmingham AL 35243

866-602-4833 Toll-free, 205 262 4833 TTY; 205 262 4820 Voice; 205 314-6320 Fax

Email: Evon.J.Black@sprint.com

Alaska (Alaska Relay Service)

7-1-1

1-800-770-8973 TTY
1-800-770-8255 Voice
1-800-770-3919 ASCII
1-800-770-6108 VCO
1-866-355-6199 Spanish (*Spanish translation available upon request*)
1-866-355-6198 Speech to Speech
1-900-230-2121 900 Services

Internet Relay

www.sprintip.com

Video Relay Services:

- Internet: : www.akvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Sprint TRS 800# Directory
Revised: 7/20/2007

Customer Service:
1-800-770-6770 TTY/Voice

Alaska Relay Website:
www.alaskarelay.com

CSD Outreach:
Darrell Campbell, CSD Outreach Manager
3820 Lake Otis Parkway Suite 105, Anchorage, Alaska 99508
(907) 338-0035 TTY/Fax
E-mail: dcampbell@c-s-d.org

C. Emma Danielson, Relay Program Manager, Sprint
2055 W. Iles Avenue, Suite D
Springfield, IL 62704
877.698.5520 (TTY), 217.698.4031 (V), 866.410.4260 (Fax)
Email: emma.danielson@sprint.com

Arkansas (Arkansas Relay Service)

7-1-1 or
800-285-1131 TTY
800-285-1121 Voice
866-656-8260 VCO
866-656-2966 STS
866-656-1842 Spanish
866-656-3668 French
900-230-3131 900 Number calls
800-285-7192 Customer Service
800-855-4000 TTY Operator Assistance
800-855-4290 Customer Service-Spanish
www.arkansasrcc.com Relay Caption Conference

Video Relay Services:

- Internet: www.arvrs.com
- sprintrelay.tv for videophone users
- ISDN 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Tommy Walker, Customer Relations Manager, Sprint
26 Corporate Hill Dr., Little Rock, AR 72205
501-221-3279 TTY; 501-221-1285 Voice; 501-221-3279 Fax
Videophone: Tommy.mysprint.tv
Email: tommy.r.walker@sprint.com

California (California Relay Service)

1-877-735-2929 TTY
1-888-877-5379 Voice
1-888-877-5380 ASCII
1-877-877-8859 VCO
1-888-877-5302 Speech to Speech
1-888-877-8821 Spanish Speech to Speech
1-888-877-5381 Spanish (*Spanish translation available upon request*)
1-900-535-2929 900 Services

Internet Relay
www.sprintip.com

Video Relay Services:

- Internet: www.crsvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

CRS website
www.sprint-crs.com

Todd M. Bader, Consumer Sales Manager , Sprint
40335 Winchester Road, Suite E-154, Temecula, CA 92591
Office: (800)971-0133 TDD: (866)461-7460 Wireless: (909)559-5766
Fax: (866) 954-0954 Videophone: tbader.mysprint.tv or 71.165.253.2 Email:
Todd.M.Bader@sprint.com

Chameen Stratton, Program Manager, Sprint
12657 Alcosta Blvd., Suite 300
San Ramon, CA 94583
866-540-4657 (voice), 877-309-4337 (fax), 877-657-6363 (toll free TTY)
E-mail: chameen.r.stratton@sprint.com

Colorado (Relay Colorado)

7-1-1

1-800-659-2656 TTY
1-800-659-3656 Voice
1-800-659-4656 ASCII
1-877-659-8260 VCO
1-800-337-3242 Spanish (*Spanish translation available upon request*)
1-877-659-4279 Speech-to-Speech
1-900-230-6161 900 Services

Internet Relay
www.sprintip.com

Video Relay Services:

- Internet: www.covrs.com

Sprint TRS 800# Directory
Revised: 7/20/2007

- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 up to 384k
- Voice: 866-410-5787

Kristine Shipley, Customer Relations Manager, Sprint
707 17th St Suite 3750, Denver, CO 80202
(720) 221-2939 Voice, (913) 523-1127 Fax
E-mail: kristine.m.shipley@sprint.com

CONNECTICUT (Relay Connecticut)

7-1-1

1-800-842-9710 TTY/ASCII/Spanish (*Spanish translation available upon request*)

1-800-833-8134 Voice

1-800-842-9488 VCO

1-877-842-5177 Speech-to-Speech

1-900-230-6262 900 Services

Internet Relay

www.sprintip.com

Video Relay Services:

- Internet: www.ctvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Relay CT website

www.relayconnecticut.com

Michael R. Finneran, Customer Relations Manager, Sprint
34 Jerome Ave., #220, Bloomfield, CT 06002
(860) 242-4974 Voice, (800).659-2905 TTY, (860) 242-7989 Fax
Email: michael.r.finneran@sprint.com

DELAWARE RELAY

This relay service is for the use of Delaware residents who are deaf, hard-of-hearing, speech-disabled, and hearing.

7-1-1 (Statewide Relay Number)

800.232.5460 TTY

800.232.5470 Voice

877.DEL.RLY0 / 877.335.7590 – VCO

877.DEL.RLY5 / 877.335.7595 – Spanish

877.DEL.RLY9 / 877.335.7599 – French

877.DEL.S2S4 / 877.335.7274 – Speech-to-Speech

900.468.2525 900 Access Number

800.676.3777 Customer Service (English)

800.676.4290 Customer Service (Spanish)

Karl A. Ewan, Account Manager, Delaware Relay
401 9th Street, NW, Suite 400, Washington, DC 20004
E-Mail – karl.a.ewan@sprint.com
Voice – 800.713.6327
FAX - 866.486.7852
Video IP address (for video callers) – ewan.mysprint.tv
Delaware Relay Voice Mail – 800.713.6327

FEDERAL RELAY

This relay service is for the use of all Federal agencies active employees, authorized Federal contractors, agency-sponsored universities and laboratories; the general public to access Federal agencies; and when authorized by law or regulation, state, local, and tribal governments, and other organizations listed in GSA Order 4800.2E. The Government reserves the right to restrict the use of FRS authorized users as defined above at any time.

Federal Relay is accessible for both domestic and non-domestic locations. Domestic locations are those within the fifty United States, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, and the Northern Marianas. All other locations are defined as non-domestic.

Certain features of Federal Relay may have geographical restrictions and there are no restrictions on the number, length or type of calls. All calls are strictly confidential and no records of any conversations are maintained.

Note: The CA (communication assistant), or VI (video interpreter) will ask what Federal/Military agency you are either calling from or to, these records are only used by Federal Relay to compile statistics and direct-billing (task order) to the agencies.

Main Website and Program Contact Information

www.federalrelay.us
federalrelay@sprint.com – E-Mail

Toll-Free Numbers

800 877.8339 - TTY/ASCII/HCO
866.377.8642 - Voice
877.877.6280 - VCO
800.845.6136 - Spanish (*Voice and TTY – Spanish translation available upon request*)
877.877.8982 - Speech-to-Speech
866.893.8340 - Tele-Braille
605.331.4923 - International Inbound (TTY/ASCII and Voice)

Federal Video Relay Service (FedVRS)

www.myfedvrs.us

FedVRS is the communication solution for Sign Language users. FedVRS allows natural telephone communication between sign language and standard phone users. After connecting to FedVRS, the signer signs to the video

interpreter (VI), who voices what he/she is signing to the other party. Emotions and facial expressions are conveyed via video, allowing both parties to be fully involved. Callers are free to interrupt one another, no typing is required and no GAs needed.

Hours of Service

FedVRS is available Mondays through Fridays from 7 a.m. to 8 p.m., Eastern Time (ET). This service is not available on weekends and Federally-recognized holidays. The service is done in English, Spanish, and sign language.

IP Addresses for Videophones – H.323

English
Spanish
Voice CarryOver (VCO)
Customer Service
myfedvrs.tv
espanol.myfedvrs.tv
vco.myfedvrs.tv
help.myfedvrs.tv

ISDN Access Information – H.320

ISDN Users Video Access

877.709.5798

Voice Callers to FedVRS via IP and ISDN

IP: 877.709.5797 then provide extension number or Public IP Number
ISDN: 877.709.5801 then provide extension number or ISDN Number

Customer Care Information

In addition to reaching customer care at **help.myfedvrs.us**, individuals can contact FedVRS Customer Care via voice, TTY, or e-mail.

TTY: 877.709.5778
Voice: 877.709.5783
FAX: 877.709.5784
E-Mail: vrshelp@sprintvrs.com

Federal Relay Conference Captioning (FedRCC) **www.federalrcc.us**

FedRCC is a free service to all authorized Federal Relay users and is dedicated to providing functional equivalency to deaf and hard-of-hearing participants in

conference calls and/or multi-party calls. We use the same high-quality captioners that provide closed captioning for live television, news, sports and weather to deliver live, real-time text streamed to an Internet-connected computer anywhere in the world.

Hours of Service

FedRCC is available Mondays through Fridays from 8 a.m. to 5 p.m., local time. This service is not available on weekends and Federally-recognized holidays. The service is done in English only. Requests must be made at least 48 business hours in advance. Any request made within the 48-hour time frame will be at best effort.

Federal Captioned Telephone (CapTel)

www.federalcaptel.us

Federal Captioned Telephone (or CapTel™ for short) is a new technology that allows people to receive word-for-word captions of their telephone conversations.

It is similar in concept to Captioned Television, where spoken words appear as written text for viewers to read. The CapTel phone looks and works like any traditional phone, with callers talking and listening to each other, but with one very significant difference: captions are provided live for every phone call. The captions are displayed on the phone's built-in screen so the user can read the words while listening to the voice of the other party. If the Federal CapTel phone user has difficulty hearing what the caller says, he can read the captions for clarification.

Sprint is distributing a limited number of free Federal **CapTel** phones in 2007 for **active Federal employees only**. If you qualify, complete a Federal CapTel phone application form at www.federalcaptel.us.

Veterans or Federal/Military retirees can obtain a CapTel phone through their State program at www.captionedtelephone.com/availability.phtml.

Hours of Service

English is available 24/7/365 while Spanish is available from 8 a.m. to Midnight Eastern Time (ET) 7 days a week.

Note: Spouse, siblings or children of deceased federal active employee are not qualified to apply for a free Federal CapTel phone on their behalf.

Federal IP Relay (Internet Relay)

www.federalip.us

This is the internet equivalent of Traditional Relay Services offered by Federal Relay. Users are able to make relay calls through the internet with Federal IP Relay.

Hours of Service

Federal IP Relay is available 24/7/365.

Federal Relay Customer Service

Federal Relay Customer Service is open 24/7/365. Individuals desiring to contact us should use the following access information below.

800.877.0996 – Voice and TTY
sprint.trscustserv@sprint.com – E-Mail

U.S. Government Online TTY Directory **www.federaltty.us**

Federal Relay provides the U.S. Government Online TTY Directory for the purpose of finding deaf and hard-of-hearing Federal employees who have a TTY at their location as well with Federal agencies having a TTY number.

Contact Information

Outreach and Presentations

Karl A. Ewan, Agency Liaison, Federal Relay
401 9th Street, NW, Suite 400, Washington, DC 20004
E-Mail – karl.a.ewan@sprint.com
Voice – 800.713.6327
FAX - 866.486.7852
Video IP address (for video callers) – **ewan.mysprint.tv**
Federal Relay Voice Mail – 800.713.6327

Contract Issues

Randy Murbach, Relay Program Manager, Federal Relay
7055 Samuel Morse Drive, Columbia, MD 21046
E-Mail – randy.g.murbach@sprint.com
Voice – 800.316.4406
TTY – 800.720.3246
FAX – 404.948.9553
Video IP Address (for video callers) – **murbach.mysprint.tv**
Federal Relay Voice Mail – 800.316.4406

FLORIDA (Florida Relay Service)

7-1-1

1 800 955-8771 TTY
1-877-955-8260 VCO
1-800-955-8770 Voice
1-800-955-1339 ASCII
1-877-955-8773 Spanish Services (*Spanish translation available upon request*)
1 877 955-5334 Speech-to-Speech
1 877 955-8707 French/Creole Services (8 am – 2 am EST / 7 days)
1-900-230-6868 900 Services

Internet Relay www.sprintip.com

Video Relay Services:

- Internet: www.flvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)

Sprint TRS 800# Directory
Revised: 7/20/2007

- Voice: 866-410-5787

Florida Relay Website

www.floridapsc.com/industry/telecom/relay

Florida Telecommunication Relay, Inc. (FTRI) website: www.ftri.org

Tom D'Angelo, Customer Relations Manager, Sprint
6225 Lake Gray Blvd Ste 1, Jacksonville, FL 32244-5869
(904) 777-1770 (TTY/Voice); (904) 777-1610 (Fax)
E-mail: Tom.W.DAngelo@sprint.com

HAWAII (Relay Hawaii)

7-1-1

1-877-447-5990 TTY/ASCII

1-877-447-5991 Voice

1-877-447-5992 VCO

1-877-447-7261 Spanish (*Spanish translation available upon request*)

1-877-447-8711 Speech-to-Speech

1-900-230-6767 900 Services

Internet Relay

www.sprintip.com

Video Relay Services:

- Internet: www.hawaiiivrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Relay Hawaii Equipment Program

www.relayhawaii.com

Lisa Ann Tom, Relay Program Manager, Sprint
925 Dillingham Blvd, RM 126., Honolulu, HI 96817-4506
(866) 835-8169 TTY/ASCII, (800) 357-5168 Voice Mail (866) 410-4256 FAX
VP IP Addy: ltom.mysprint.tv
Email: Lisa.L.Tom@sprint.com or relayhawaii@sprint.com
relayhawaii@sprint.com

ILLINOIS (Illinois Telecommunications Relay Service)

7-1-1

1-800-526-0844 TTY
1-800-526-0857 Voice
1-877-826-1130 VCO
1-877-526-6680 ASCII
1-877-526-6670 Telebraille (Deaf-Blind)
1-877-526-6690 Speech-to-Speech
1-800-501-0864 Spanish TTY
1-800-501-0865 Spanish Voice
1-900-230-2020 900 Services

Internet Relay

www.sprintip.com

Video Relay Services:

- Internet: www.sprintvrs.com for webcam/PC users
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Illinois TRS website:

www.itactty.org

C, Emma Danielson, Relay Program Manager, Sprint
2055 West Iles Avenue, Suite D, Springfield, IL 62704.
877-698-5520 (TTY); 217-698-4031 (V); (866) 410-4260 Fax
E-mail: Emma.Danielson@sprint.com

INDIANA (Relay Indiana)

7-1-1

1-800-743-3333 TTY/ASCII/Voice
1-800-743-5207 VCO
1-800-743-4869 Spanish
1-877-743-8231 Speech-to-Speech
1-900-230-3323 900 Services

Internet Relay

www.sprintip.com

Video Relay Services:

- Internet: www.invrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Relay Indiana website

www.relayindiana.com

April Mason
CapTel Account Manager/Relay Program Manager, Sprint
10820 Sunset Office Drive, Suite 101
St. Louis, MO 63127-1029
Secretary: (314) 835-0226
Voice: 800-317-2199
TTY: (314) 835-0226 ext. 21
CapTel: (314) 835-0226 ext. 21
FAX: 866-241-7615
IP Address: april.mysprint.tv
april.x.mason@sprint.com

MASSACHUSETTS (Massachusetts Relay)

7-1-1

1-800-439-2370 TTY/ASCII
1-800-439-0183 Voice
1-800-439-4270 VCO
1-800-439-6459 Speech-to-Speech
1-800-439-7096 Spanish
1-900-230-8989 900 Services

Internet Relay

www.sprintip.com

Video Relay Services:

- Internet: www.sprintvrs.com for webcam/PC users
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Massachusetts Relay website

www.massrelay.com

Customer Service

1-800-720-3480 TTY/ASCII
1-800-720-3479 Voice

Elena Krueger, Relay Program Manager, Sprint
147 Knight's Lane, Williston, VT 05495
(866) 879-6942 Toll Free TTY, (802) 879-6942 TTY, (802) 879-4787 Voice, (802) 879-4831 Fax
E-mail: elena.krueger@sprint.com

MINNESOTA (Minnesota Relay Service)

7-1-1

1-800-627-3529 TTY/ASCII/Voice
1-877-627-3024 VCO
1-877-627-5448 Spanish
1-877-627-3848 Speech to Speech
1-900-246-3323 900 Services

Internet Relay
www.sprintip.com

Video Relay Services:

- Internet: www.mnvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

MRS website

<http://www.state.mn.us/cgi-bin/portal/mn/jsp/content.do?id=-536881376&agency=Commerce>

Primary Contact:

Trich Shipley, Senior Manager
Minnesota Relay Consumer Relations Office
332 Minnesota Street, Suite E1330, St. Paul, MN 55101
651-602-9005 (voice, TTY), 800-657-3775 (voice, TTY), 651-238-8225 (cell), 651-602-9010 (fax)
E-mail: trichshipley@uswest.net

Secondary Contact:

C. Emma Danielson, Relay Program Manager, Sprint
Sprint, 2055 West Iles Avenue, Suite D, Springfield, IL 62704.
877-698-5520 (TTY); 217-698-4031 (V); (866) 410-4260 Fax
E-mail: Emma.Danielson@sprint.com

MISSISSIPPI (Mississippi Relay)

7-1-1

1-800-582-2233 TTY
1-800-855-1000 Voice
1-877-582-0756 VCO
1-800-582-2233 HCO
1-800-855-1234 ASCII
1-800-582-2395 Speech-to-Speech
1-800-582-2544 Spanish
1-900-230-9191 900 Services

Internet Relay
www.sprintip.com

Video Relay Services:

- Internet: www.msvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Sprint TRS 800# Directory
Revised: 7/20/2007
Mississippi Relay Website
www.mississippirelay.com

Mitchell Rex Moers, Customer Relations Manager, Sprint
1025 Northpark Drive, Suite C, Ridgeland, Mississippi 39157
TTY: 866-991-9609; Voice: 866-957-9583
FAX: 866-956-2572
Email: Mitchell.R.Moers@sprint.com
Video IP Address: Moers.mysprint.tv
Pager: mrmoers@sprint.blackberry.com

MISSOURI (Relay Missouri)

7-1-1

1-800-735-2966 TTY/ASCII
1-800-735-0135 VCO
1-866-735-2460 Voice
1-877-735-7877 Speech-to-Speech
1-800-520-7309 Spanish
1-900-230-6363 900 Services

Internet Relay
www.sprintip.com

Video Relay Services:

- Internet: www.movrs.com
- sprintvrs.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Relay MO website
www.relaymissouri.com

April Mason
CapTel Account Manager/Relay Program Manager
10820 Sunset Office Drive, Suite 101
St. Louis, MO 63127-1029
Secretary: (314) 835-0226
Voice: 800-317-2199
TTY: (314) 835-0226 ext. 21
CapTel: (314) 835-0226 ext. 21
FAX: 866-241-7615
IP Address: april.mysprint.tv
april.x.mason@sprint.com

NEVADA (Relay Nevada)

7-1-1

1-800-326-6868 TTY/ASCII
1-800-326-4013 VCO
1-800-326-6888 Voice
1-800-877-1219 Spanish
1-888-326-5658 Speech to Speech
1-900-230-2300 900 Services

Internet Relay
www.sprintip.com

Video Relay Services:

- Internet: www.nvvr.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Relay Nevada website
www.relaynevada.com

Chameen Stratton, Program Manager, Sprint
12657 Alcosta Blvd., Suite 300
San Ramon, CA 94583
866-540-4657 (voice), 877-309-4337 (fax), 877-657-6363 (toll free TTY)
E-mail: chameen.r.stratton@sprint.com

Todd M. Bader, Consumer Sales Manager, Sprint
40335 Winchester Road, Suite E-154, Temecula, CA 92591
Office: (800)971-0133 TDD: (866)461-7460 Wireless: (909)559-5766
Fax: (866) 954-0954 Videophone: tbader.mysprint.tv or 71.165.253.2
Email: Todd.M.Bader@sprint.com

NEW HAMPSHIRE (Relay New Hampshire)

7-1-1

1-800-735-2946 TTY/ASCII/Spanish (*Spanish translation available upon request*)
1-800-735-2964 Voice
1-800-735-4423 VCO
1-877-735-1245 Speech-to-Speech
1-900-230-4040 900 Services

Internet Relay
www.sprintip.com

Video Relay Services:

- Internet: www.nhvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)

Sprint TRS 800# Directory
Revised: 7/20/2007

- Voice: 866-410-5787

Relay NH website
www.relaynewhampshire.com

Elena Krueger, Customer Relations Manager, Sprint
147 Knight's Lane, Williston, VT 05495
(866) 879-6942 Toll Free TTY, (802) 879-6942 TTY, (802) 879-4787 Voice, (802) 879-4831 Fax
E-mail: elena.krueger@sprint.com

New Jersey –

711 – Statewide Relay Number
800.852.7899 – TTY
800.852.7897 – Voice
866.658.7711 – VCO
866.658.7714 – Spanish
866.658.7715 – French
866.658.7712 – Speech-to-Speech
866.658.7713 – Tele-Braille
900.230.4149 – 900 Access Number

Aparna Lele, Customer Relations Manager, Sprint
201 Route 17 N 3rd Floor, Rutherford, NJ 07070
TTY: 1-866-964-8092; Voice 1-800-601-1859
Email: aparna.lele@sprint.com
Videophone: aparna.mysprint.tv

NEW MEXICO (New Mexico Relay Network)

7-1-1

1-800-659-8331 TTY/ASCII
1-800-659-1779 Voice
1-877-659-4174 VCO
1-800-327-1857 Spanish
1-888-659-3952 Speech-to-Speech
1-900-230-6060 900 Services

1-800-889-8353 Customer Service

Internet Relay
www.sprintip.com

Video Relay Services:

- Internet: www.nmvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Relay NM website
www.relaynm.org

Damara Paris, Relay Program Manager, Sprint
525 Taggart Rd NW STE# 160, PMB#3
Salem, OR 97304
800.750.5894 Voice Mail
913.523.9873 Fax
866-243-7518 TTY
E-mail: Damara.g.paris@sprint.com
[back to top](#)

NEW YORK (New York Relay Service)

7-1-1

1-800-662-1220 TTY
1-800-421-1220 Voice
1-800-584-2849 ASCII
1-877-826-6977 VCO
1-877-662-4234 Speech-to-Speech
1-877-662-4886 Spanish
1-800-662-1220 Telebraille (Deaf-Blind)
1-900-230-6565 900 Services

Internet Relay
www.sprintip.com

Video Relay Services:

- Internet: www.sprintvrs.com for webcam/PC users
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

NYRS website
www.nyrelay.com

Mary Beth Mothersell, Relay Program Manager, Sprint
P.O. Box 547 Geneseo, New York 14454
(800) 927-0282 TTY, (585) 243-4880 Voice, (585) 243-4884 Fax
(585) 905-1073 Voice (PCS)
E-mail: mbmothersell@sprint.com

NORTH CAROLINA (Relay North Carolina)

7-1-1

1-800-735-2962 TTY
1-877-735-8200 Voice
1-888-762-2724 ASCII
1-877-735-8260 VCO
1-888-825-6570 Spanish TTY
1-877-825-2448 Spanish Voice
1-877-735-8261 Speech to Speech
1-900-230-3300 900 Services
www.ncrelaycc.com Relay Conference Captioning

Internet Relay

Sprint TRS 800# Directory
Revised: 7/20/2007
www.sprintip.com

Video Relay Services:

- Internet: www.rncvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 877-709-5777
- Voice: 866-410-5787

Customer Service:

1-800-735-0533 TTY
1-800-735-0341 Voice

Relay NC website

www.relaync.com

Kevin Earp, Relay Program Manager, Sprint
4030 Wake Forest Road, Suite 300, Raleigh, NC 27609
(877)437-1242 TTY, (919)875 1242 TTY; 919.719-2703 Voice, (919) 878-0247 Fax
E-mail: kevin.w.earp@sprint.com

Kim Calabretta, Relay Program Manager, Sprint
4030 Wake Forest Road, Suite 300, Raleigh, NC 27609
(866) 545 4012 Toll Free Voice/TTY, (919) 719-2705 – Voice/CapTel, (919) 719- 2706
TTY; 919.719-2793 Fax E-mail: kim.m.calabretta@sprint.com

NORTH DAKOTA (Relay North Dakota)

7-1-1

1-800-366-6888 TTY/ASCII
1-800-366-6889 Voice
1-877-366-8600 VCO
1-877-366-3709 Speech-to-Speech
1-877-366-8260 Speech-to-Speech/VCO
1-800-435-8590 Spanish (*Interstate calls only, Spanish translation available upon request*)
1-900-230-5151 900 Services

Internet Relay

www.sprintip.com

Video Relay Services:

- Internet: www.ndvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Relay ND website

www.relaynorthdakota.com

Van Scheppach, Relay Program Manager, Sprint
707 17th St Suite 3750, RM# 3722 Denver, CO 80202
(720) 221-2938 Voice, (720) 221-2942Fax

Sprint TRS 800# Directory
Revised: 7/20/2007
E-mail: van.scheppach@sprint.com

OHIO (Relay Ohio Service)

7-1-1

1-800-750-0750 TTY/ASCII/Voice
1-877-644-6826 VCO
1-888-269-0678 Spanish (*Spanish translation available upon request*)
1-877-750-9097 Speech-to-Speech
1-900-230-7575 900 Services

Internet Relay
www.sprintip.com

Video Relay Services:

- Internet: www.ohvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Customer Service:
1-800-325-2223 TTY/Voice

Ohio Relay Website
www.ohiorelay.com

Danny Barrett, Customer Relations Manager, Sprint
Sprint Nextel Floor 2 Easton Oval, Columbus, OH 43219
866 855 6281 Voice mail; 866 428 1804 TTY; 866 486 7851 Fax
E-mail: Danny.D.Barrett@sprint.com

OKLAHOMA (Relay Oklahoma)

7-1-1

1-800-722-0353 TTY/Voice/Spanish
1-800-522-5065 ASCII
1-800-522-8506 Voice
1-866-826-6552 VCO
1-877-722-3515 Speech-to-Speech
1-900-230-4041 900 Services

Internet Relay
www.sprintip.com

Video Relay Services:

- Internet: www.okvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Relay Oklahoma website
www.oklahomarelay.com

Sprint TRS 800# Directory
Revised: 7/20/2007

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TTY: 866-991-9609; Voice: 866-957-9583
FAX: 866-957-2572
Email: Mitchell.R.Moers@sprint.com
Video IP Address: Moers.mysprint.tv
Pager: mrmowers@sprint.blackberry.com

OREGON (Oregon Telecommunications Relay Service)

7-1-1

1-800-735-2900 TTY
1-800-735-3260 VCO
1-800-735-1232 Voice
1-800-735-0644 ASCII
1-877-735-7525 Speech-to-Speech
1-800-735-3896 Spanish
1-900-568-3323 900 Services

Internet Relay

www.sprintip.com

Video Relay Services:

- Internet: www.sprintvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Damara Paris, Relay Program Manager, Sprint
525 Taggart Rd NW STE# 160, PMB#3
Salem, OR 97304)
800.750.5894 Voice Mail
913.523.9873 Fax

PUERTO RICO (Puerto Rico Relay Service)

Números de llamadas en Español (Spanish):

7-1-1

1-866-280-2050 TTY
1-866-280-2051 Voz (Voice)
1 866 280 2656 VCO
1-866-280-2052 Speech-to-Speech
1-900-230-5656 Servicios de 900
1-800-676-4290 (TTY/Voz/ASCII) Servicio al Cliente en Español (Customer Service)

English (Números de llamadas en inglés):

7-1-1

1-866-280-2053 TTY
1-866-280-2054 Voice
1 866 280 2657 VCO
1-866-280-2055 Speech-to-Speech
1-900-230-5656 900 Services

Sprint TRS 800# Directory
Revised: 7/20/2007
1-800-676-3777 (TTY/Voice/ASCII) Customer Service

Internet Relay
www.sprintip.com

Video Relay Services:

- Internet: www.sprintvrs.com for webcam/PC users
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Puerto Rico Relay website:
www.puertoricorelay.com

Elizabeth A. Rios, Relay Program Manager, Sprint
304 Ponce De Leon Ave., 8th Floor, San Juan, Puerto Rico 00918
(787) 775-6775 TTY, 1 866 235-4982 Toll-Free, (787) 775-6795 Voice, (787) 775-6740 Fax
E-mail: elizabeth.a.rios@sprint.com
Pager: earios@sprintpcs.com
Videophone: earios.mysprint.tv

SOUTH CAROLINA (Relay South Carolina)

7-1-1

1-800-735-8583 TTY
1-877-735-8263 VCO
1-800-735-7293 ASCII
1-800-735-2905 Voice
1-800-877-1229 Spanish (*Spanish translation available upon request*)
1-877-735-7277 Speech to Speech
1-900-535-3323 900 Services

Internet Relay
www.sprintip.com

Video Relay Services:

- Internet: www.sprintvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

RSC website
www.relaysouthcarolina.com

Missy McManus, Relay Program Manager, Sprint
500 Gracern Road #202 Columbia, SC 29210
800-644-2289 TTY, (803) 936-6325 TTY, 800-871-3086 Voice, (803) 936-6326 Fax
E-mail: melissa.mcmanus@sprint.com

SOUTH DAKOTA (Relay South Dakota)

7-1-1

1-800-877-1113 TTY/ASCII/Voice

Sprint TRS 800# Directory
Revised: 7/20/2007

1-877-981-2117 VCO

1-877-981-9743 Spanish (*Spanish translation available upon request*)

1-877-981-9744 Speech-to-Speech

1-900-246-3300 900 Services

Internet Relay

www.sprintip.com

Video Relay Services:

- Internet: www.sdvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Relay South Dakota Website:

www.relaysouthdakota.com

Primary contact:

Clarke Christianson, CSD Outreach Senior Manager

102 North Krohn Place

Sioux Falls, SD 92591

(800) 642-6410 Voice

(605) 330-7079 TTY

(866) 272-3323 TOLL FREE TTY

(605) 367-5958 Fax

E-mail: cchristianson@c-s-d.org

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Sprint Contact:

April Mason

CapTel Account Manager/Relay Program Manager, Sprint

10820 Sunset Office Drive, Suite 101

St. Louis, MO 63127-1029

Secretary: (314) 835-0226

Voice: 800-317-2199

TTY: (314) 835-0226 ext. 21

CapTel: (314) 835-0226 ext. 21

FAX: 866-241-7615

IP Address: april.mysprint.tv

april.x.mason@sprint.com

TEXAS (Relay Texas)

7-1-1

1-800-735-2989 TTY/HCO

1-800-735-2988 Voice

1-800-735-2991 ASCII

1 877 826-9438 Reduced Typing Speed

1-877-826-1789 VCO

Sprint TRS 800# Directory
Revised: 7/20/2007

1-800-662-4954 Spanish (*Spanish translation available upon request*)
1-877-826-6607 Speech-to-Speech
1-877-826-6608 Speech-to-Speech/VCO
1-877-826-9348 Telebraille (Deaf-Blind)
1-900-230-2303 900 Services

1-800-676-3777 TTY/Voice/ASCII Customer Service
1-800-676-4290 TTY/Voz/ASCII Servicio al Cliente en español (Spanish Customer Service)
1-800-855-4000 TTY Operator Service

Internet Relay
www.sprintip.com

Video Relay Services:

- Internet: www.txvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 128k)
- Voice: 866-786-3684

Robert Giuntoli, Customer Relations Manager, Sprint
1321 Rutherford Lane, Suite #120, Austin, Texas 78753
Voice Mail 1-866-266-9188 FAX 1-866-402-0539
E-mail: robert.giuntoli@sprint.com

UTAH (Relay Utah)

7-1-1

1-800-346-4128 TTY
1-800-346-7141 VCO
1-800-346-4128 HCO
1-888-735-5906 Voice
1-888-735-5907 ASCII
1-888-346-5822 Speech-to-Speech
1-888-346-3162 Spanish (*Spanish translation available upon request*)
1-900-230-2930 900 Services

Internet Relay
www.sprintip.com

Video Relay Services:

- Internet: www.utvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 1-866-306-7740 (up to 384k)
- Voice: 866-410-5787

Utah Relay website:
<http://RelayUtah.gov>

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5251 S. Green St., Suite 100
Murray, UT 84123

Sprint TRS 800# Directory
Revised: 7/20/2007

Craig.Radford@sprint.com (Email)
cradford@sprint.blackberry.net (Pager Email)

VERMONT (Vermont Telecommunications Relay Service)

7-1-1

1-800-253-0191 TTY
1-800-253-0195 Voice
1-877-253-8260 VCO
1-877-253-0446 Speech-to-Speech
1-877-253-5424 Spanish (*Spanish translation available upon request*)
1-877-253-7244 French Creole (*French translation available upon request*)
1-900-230-2122 900 Services

Internet Relay

www.sprintip.com

Video Relay Services:

- Internet: www.vtvrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 866-306-7740 (up to 384k)
- Voice: 866-410-5787

Vermont Relay Website

www.VermontRelay.com

Elena Krueger, Customer Relations Manager, Sprint

147 Knight's Lane, Williston, VT 05495

(866) 879-6942 Toll Free TTY, (802) 879-6942 TTY, (802) 879-4787 Voice, (802) 879-4831 Fax

E-mail: elena.krueger@sprint.com

Virginia CapTel

General Information http://www.varelay.org/feature_captel.htm

Obtain CapTel phone - call Virginia Relay Customer Service at 1-800-552-7917 (voice/TTY).

CapTel Customer Service

Website <http://www.captionedtelephone.com/contact-us.phtml>

CapTel Phone, or voice: 1 (888) 269-7477

TTY: 1 (800) 482-2424

FAX: (608) 238-3008

Email: CapTel@CapTelMail.com

WASHINGTON (Washington Telecommunications Relay Service)

7-1-1

1-800-833-6388 TTY/ASCII

1-800-833-6384 Voice

Sprint TRS 800# Directory
Revised: 7/20/2007

1-800-833-6385 Telebraille (Deaf-Blind)
1-800-833-6386 VCO
1-800-833-6388 HCO
1-877-833-6398 Spanish Voice (*Spanish translation available upon request*)
1-877-833-6399 Spanish TTY
1-877-833-6341 Speech-to-Speech
1-877-833-6341 Speech-to-Speech VCO
1-900-646-3323900 Services

Internet Relay
www.sprintip.com

Video Relay Services:

- Internet: www.wavrs.com
- sprintrelay.tv for videophone/TV users
- ISDN: 866-306-7740 (up to 384k)
- Voice: 866-410-5787

WTRS website
www.washingtonrelay.com

Dan Brubaker, Customer Relations Manager, Sprint
1100 Olive Way, Suite 1220, Seattle, WA 98101
(888) 655-3514 TTY, (800)876-1408 Voice, (877)523-0956 Fax
Email: dan.brubaker@sprint.com

INTERNATIONAL

NEW ZEALAND (NZ Relay)

Local and National Calls:
0800 4 711 711 TTY
0800 4 712 712 Voice

NZ Relay website:
www.nzrelay.co.nz

Chris Blum, Relay Program Manager, Sprint
NZ Relay Account Manager
ASB Centre, Level 20th, 135 Albert St, CBD, Auckland, New Zealand.
Phone: 64 9 3587192
TTY Tollfree: 0800 NZRELAY; TTY Tollfree: 0800 697352
Fax: 64 9 3587189; Mobile/Text Phone + 64 21 300095
E-mail: Christoph.A.Blum@sprint.com
Video IP Address: cblum.mysprint.tv

Chameen Stratton, Program Manager, Sprint
12657 Alcosta Blvd., Suite 300
San Ramon, CA 94583
866-540-4657 (voice), 877-309-4337 (fax), 877-657-6363 (toll free TTY)
E-mail: chameen.r.stratton@sprint.com

TRS SALES

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12657 Alcosta Blvd, Suite 300 San Ramon, CA 94583
TTY: 877-657-7373 Voice: 800-971-3801 Fax: 866-410-4258
Email: Kenneth.Arcia@sprint.com
URL: <http://northwest.sprintrelaystore.com>
VP: karcia.mysprint.tv

Ken Brown, Relay Store Account Executive, Sprint Central Regional -
Dallas/Fort Worth, TX, Sprint
Office: (800) 477-1186 Fax: (866) 332-0358
VP: kbrown.mysprint.tv or IP: 72.64.119.10
Email: kbrown@sprint.com

Michael Baer, Corporate Sales Account Manager I, Sprint
12657 Alcosta Blvd. Bldg Suite 300 San Ramon, CA 94583
(925) 904-3985 Voice
(925) 904-4058 Fax
(877) 657-6363 TTY
e-mail: michael.x.baer@sprint.com
videophone: mikebaer.mysprint.tv (76.245.237.37)

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Fax: 703.689.8181
Email: andrew.brenneman@sprint.com

Ken Goulston, Relay Store Account Executive, Sprint
5600 North River Blvd. Ste #308 Rosemont, IL 60018
(847) 318-3036 TTY, (800) 613-9871 Voice (866) 948-0495 Fax
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Arthur Moore, Relay Store Account Executive, Sprint
34 Jerome Avenue, Suite 220, Bloomfield, CT 06002
860-242-3725 TTY, (860) 242-7989 Fax (866) 649-9643 Biscom Fax
E-mail: arthur.s.moore@sprint.com

Brenda Nowicki, Sales Ops Spec II, Sprint
707 17th Street Denver Ste 3750 Colorado 80202
(720) 221-2922 Voice, (720) 252-4217 Cell, (720) 221-221-2942 Fax
Email: Brenda.Nowicki@sprint.com

Maggie Schoolar, Public Sector Account Manager II, Sprint
1321 Rutherford Lane, Suite #120, Austin, Texas 78753
(512) 797-6810 Voice/Text, (512) 873-1086 Fax
E-mail: maggie.schoolar@sprint.com

David Strom, Relay Store Account Executive, Sprint
9897 Espada Creek Road, Moreno Valley, CA 92557
951-924-9100 – TTY; 951-924-1000 - Fax
Videophone: [dstrom.mysprint.tv](tel:dstrom.mysprint.tv) or (951) 924-9100
E-mail: david.strom@sprint.com

TRS NATIONAL SUPPORT

Dottie Cartrite, Sales Operations Specialist II, Sprint Relay
707 17th Street, Suite 3750, Denver, Colorado 80202
(720) 221-2970 Voice, (303) 949-4941 Cell, (913)-523-9277 Fax
Email: dottie.cartrite@sprint.com

Mike Ellis, National Branch Director, Corporate Sales and Virtual Store, Sprint
707 17th Street Ste 3750 Denver, Colorado 80202
(720) 221-2974 Voice, (303) 520-5262 Cell **(913) 523-9083** Fax
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Barbara Garcia, Product Innovation, Sprint
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Cheryl Gentry, Proposal Manager, Sprint
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pager: [8166515472@messaging.sprintpcs.com](tel:8166515472)
e-mail: Cheryl.Gentry@sprint.com
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7007 College Blvd., Overland Park, KS 66211
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Paul Ludwick, Branch Manager, Product Innovation, Sprint
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John Moore, Relay Program Manager, Sprint
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Sprint TRS 800# Directory

Revised: 7/20/2007

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Email - david.nichols@sprint.com

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(800) 578-6275 TTY, (512) 873-1022 Voice, (512) 873-1075 Fax

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Pager: [Tauscher@sprint.blackberry.net](tel:Tauscher@sprint.blackberry.net)